

PEDIATRICS 2000



Welcome Package

Table of Contents

Mission Statement	2
Patient's Responsibilities and Policies	3
Patient's Bill of Rights	4
Vaccine Policy	5
Well Child Visit and Vaccine Schedule	8
Contact Information.....	10

Mission Statement

Pediatrics 2000 in conjunction with Martinez Gallery has designed and is implementing an art-based model for community medicine. Our purpose is to fully integrate art into pediatric practice as a means to more effectively communicate health literacy and encourage healthy living. Beginning in a traditionally underserved Manhattan ethnic and immigrant community, we provide coordinated arts and medical services. By rechanneling the work of graffiti artists onto constructive surfaces, we develop programs and materials targeted at the real-life challenges confronting at-risk urban youth and families, with a focus on children and adolescent health and social concerns.

Tackling established concerns in pediatric care, we seek to combat fundamental health threats with methods beyond the proscriptions of responsive medical procedures. It is widely acknowledged that today's "millennial morbidities" – infant mortality; childhood obesity; academic failure; domestic violence; intentional injuries; high rates of teen pregnancy and sexually transmitted infections – are best addressed through long-term healing and educational efforts. The clinic will draw on art and art processes to acknowledge varieties of individual learning styles while also building upon the shared context of community culture.

Key to this effort will be a continuing dialogue to maintain, refine and deploy adaptive strategies. Medical staff, artists, graphic designers, architects, museum educators and others will collaborate in the development of interior spaces, exhibitions, programs and publications that enhance and imprint the "teachable moments" that may occur before, during and after clinic visits. This interactive environment will reiterate and support messages conveyed in the interpersonal interactions of medical staff and patients, allowing more holistic opportunities for cognition and understanding. By acknowledging that good health practices are learned only when fully comprehended, this endeavor will hopefully develop as a national prototype for urban pediatric and family medical practices.

Patient's Responsibilities and Policies

Welcome to Pediatrics 2000! Here are a few things you should be mindful of...

- 1.) Always call to pre-register as a walk-in or to make an appointment. Walk-ins will be seen by the next available doctor. This might not be your preferred doctor. Appointments that arrive 15 minutes late are no longer appointments and will be considered walk-ins.
- 2.) You are responsible for providing your doctor with information about past medical history, previous hospitalizations, medical conditions, medical visits, and medications list.
- 3.) You are responsible for your copay at the beginning of an office visit upon checking-in.
- 4.) You are responsible for updating your contact information with us whenever a change is made.
- 5.) We ask that patients treat staff in a courteous manner and respect the facility's property and the property of others. Threats, insults, name calling, and improper behavior will not be tolerated by the company. This type of behavior will lead to your dismissal from the practice.
- 6.) You are responsible for verifying that you have one of our doctors as PCP on your insurance (when applicable). If you wait to arrive to the clinic to assign one of our doctors, there is no guarantee that the insurance will make the change effective for the day of the visit. This may lead to having to reschedule your visit for another day.
- 7.) We require all our patients to follow our vaccine protocol. If you are against vaccinations, you are required to find a new provider within 30 days. New patients who are against vaccination cannot be seen at our practice (Please review our vaccine policy).
- 8.) When you leave a message for a doctor, the doctor will return your call by the end of the day after seeing all of his/her patients. They can return your call sooner whenever possible.
- 9.) We do not allow patients to record videos or photograph in triages, laboratory, examination rooms, or any other area where other staff and patients are congregated. Staff members may ask you to stop photographing or recording to protect the privacy of others.
- 10.) Proof of Addresses have a \$10 cost.
- 11.) Any paperwork that is dropped off will be completed within 48 to 73 hours. If you need a document filled out the same day, you must call in to register for the same day and you will wait for the paper like an office visit.
- 12.) The clinic is not responsible for your belongings.
- 13.) No pets are allowed in the clinic.

Patients' Bill of Rights

As a patient in a Clinic in New York State, you have the right, consistent with law, to:

1. Receive services(s) without regard to age, race, color, sexual orientation, religion, marital status, sex, national origin or sponsor;
2. Be treated with consideration, respect and dignity including privacy in treatment;
3. Be informed of the services available at the center;
4. Be informed of the provisions for off-hour emergency coverage;
5. Be informed of the charges for services, eligibility for third-party reimbursements and, when applicable, the availability of free or reduced cost care;
6. Receive an itemized copy of his/her account statement, upon request;
7. Obtain from his/her health care practitioner, or the health care practitioner's delegate, complete and current information concerning his/her diagnosis, treatment and prognosis in terms the patient can be reasonably expected to understand;
8. Receive from his/her physician information necessary to give informed consent prior to the start of any nonemergency procedure or treatment or both. An informed consent shall include, as a minimum, the provision of information concerning the specific procedure or treatment or both, the reasonably foreseeable risks involved, and alternatives for care or treatment, if any, as a reasonable medical practitioner under similar circumstances would disclose in a manner permitting the patient to make a knowledgeable decision;
9. Refuse treatment to the extent permitted by law and to be fully informed of the medical consequences of his/her action;
10. Refuse to participate in experimental research;
11. Voice grievances and recommend changes in policies and services to the center's staff, the operator and the New York State Department of Health without fear of reprisal;
12. Privacy and confidentiality of all information and records pertaining to the patient's treatment;
13. Approve or refuse the release or disclosure of the contents of his/her medical record to any health-care practitioner and/or health-care facility except as required by law or third-party payment contract;
14. Access to his/her medical record per Section 18 of the Public Health Law, and Subpart 50-3.
15. Authorize those family members and other adults who will be given priority to visit consistent with your ability to receive visitors; and
16. Make known your wishes in regard to anatomical gifts. You may document your wishes in your health care proxy or on a donor card, available from the center.

Pediatrics 2000 Vaccine Policy Statement

For the past many years our doctors and nurse practitioners have done our best to support families who are concerned about vaccinating their children. Our philosophy has been that it is our role to provide reasoned, scientific information that can help alleviate those concerns and ultimately encourage all parents to comply with the recommendations of the medical community. Unfortunately, there is a small group of parents that insist that they will not vaccinate their children, or that they have found a schedule of vaccination that they feel is safer than the schedule recommended by health care experts worldwide. Groups in our society that use the Internet to spread a variety of untruths have promoted this phenomenon. Numerous worldwide scientific studies have confirmed the safety of vaccines and evidence based medicine.

Recent events have caused us to re-evaluate our policy regarding unvaccinated or under-vaccinated children using our practice for health care. Around the country, the actions of relatively few parents have put many of the most vulnerable at risk. Whooping cough and measles are now in full resurgence. These diseases are life threatening, especially to our youngest patients. Infants and those undergoing chemotherapy may be unprotected against these diseases. Additionally, children exposed to diseases such as measles require weeks of quarantine creating a tremendous burden to working parents. In the face of recent outbreaks, **we no longer have the option of supporting families who choose not to vaccinate or to delay recommended vaccines. Many of our vaccine-compliant patients have voiced concern about possible exposure in our health care facilities. It is our duty to provide the safest environment possible to receive health care.**

At Pediatrics 2000:

- We firmly believe in the effectiveness of evidence based medicine and the administration of vaccines which prevent serious illness and save lives.
- We firmly believe in the safety of our vaccines.
- We firmly believe that all children should receive all of the recommended vaccines according to the schedule published by the Advisory Committee on Immunization Practices (ACIP) of the U.S. Centers for Disease Control and Prevention (CDC) and the American Academy of Pediatrics (AAP).
- We firmly believe, based on all available literature, evidence, and current studies, that vaccines do not cause autism or other developmental disabilities.

All of our providers believe that vaccinating your children may be the single most important health-promoting and life-saving intervention that you can perform as parents. Public health policy exists to promote the wellbeing of all the children in our community.

Effective as of March 1, 2017 our practice will not accept new families that do not believe in vaccination of their children. Established patients of Pediatrics 2000 that are behind on the State of New York required vaccines will be given sufficient notice and time to bring their children up to date. Patients that are behind on the required vaccines will be given up to 6 (six) months to come into compliance with our new policy. If your child is behind we will provide easy access to getting your child up to date.

As a result of the foregoing, Pediatrics 2000 hereby sets forth our policy on evidence based medicine. Our policy states:

1. All children must receive all vaccines recommended by the AAP that are mandated for school entry by the State of New York, as well as the complete Hib and Prevnar series.
2. All children must begin receiving their immunizations at age 2 months and be up-to-date on all required vaccines (including MMR and Varicella) by the age of 2 years.
3. We will utilize the immunization schedule as determined by the AAP and CDC.
4. If a parent or caregiver elects to limit their child to 2 vaccines at a time, they must come into the office at 2-4 week intervals to stay within the recommended “window” for the vaccines.
5. If a parent or caregiver elects to limit their child to 1 vaccine at a time, they must come into the office at weekly intervals to stay within the recommended “window” for the vaccines.
6. All parents who don’t follow the AAP vaccine guidelines must sign a waiver that they are utilizing an alternate vaccine schedule. This schedule must be approved by a physician or nurse practitioner.
7. Exceptions for the AAP window include: Hepatitis B, Hepatitis A, Influenza, and HPV.
8. The Hepatitis B series must be completed by the time of school entry.
9. The Hepatitis A series, although strongly recommended by our providers, may be deferred until such time that New York State requires it for school entry.
10. The Influenza vaccine is strongly recommended yearly for all children over the age of 6 months, however it is not mandatory at this time.
11. The Gardasil (Human Papilloma Virus) vaccine series is approved and strongly recommended for older children and teens, ideally between the ages of 11-13, but it is not mandatory at this time.

12. Parents or caregivers who don't agree with the Pediatrics 2000 vaccine policy will be given a 30 (thirty) days grace period to find another Pediatric practice. We will offer as much help as we can in helping you select a new pediatric provider who will accept families who choose not to vaccinate their children. Please recognize that by not vaccinating you are putting your child at unnecessary risk for life-threatening illness and disability, even death.

CDC guidelines provide a window for when a specific vaccine should be given. This allows sufficient flexibility in getting your child properly vaccinated. We prefer to remain your child's Pediatrician and will not dismiss any family who is actively working to properly vaccinate their children. Our staff of doctors and nurses is here to help. Please contact us if you have any questions or concerns.

Well Child Visit and Vaccine Schedule

1st Office Visit	<i>24-48 hours after hospital discharge</i>	At this visit, we will carefully screen for normal development and weight gain. If not given at the hospital, your baby will receive an important vaccine that protects him/her from a virus that damages the liver - <u>Hepatitis B #1</u>
2 Week Visit		Screen for normal development and weight gain. TB risk assessment
1 Month Visit	<i>Schedule this visit <u>before</u> the 1 Month Birthday</i>	Screening for normal development and weight gain
2 Month Visit	<i>Schedule this visit after the 2 Month Birthday</i>	Screening for normal growth and development. Your baby will receive 4 life-saving vaccines: <u>Hepatitis B #2, Pentacel #1, Prevnar #1, Rotateq#1.</u> These vaccines will protect your child from multiple bacteria and viruses that can cause severe infections of throat, lungs, intestines, and skin. The vaccines given at this visit also protect against viruses and bacteria which can cause brain damage, paralysis, or even death.
4 Month Visit	<i>Schedule this visit right after the 4 Month Birthday</i>	Screening for normal growth and development. Your baby is scheduled to receive 3 important booster vaccines: <u>Pentacel#2, Prevnar #2, Rotateq #2</u>
6 Month Visit	<i>Schedule this visit right after the 6 Month Birthday</i>	Screening for normal growth and development. Your baby will receive 4 booster vaccines: <u>Hepatitis B #3, Pentacel #3, Prevnar #3, Rotateq #3.</u> During Flu season, your baby will also receive <u>Flu Vaccine #1</u>
9 Month Visit	<i>Schedule this visit right after the 9 Month Birthday</i>	Screening for normal growth and completing a special developmental screen using a paper questionnaire: PEDS Screen. Follow-up on any overdue vaccines or lab test.
1 Year Visit	<i>Schedule this visit <u>AFTER</u> the 1 Year Birthday</i>	Screening for normal growth and development. Your baby will receive a finger prick blood test: Hemoglobin (anemia) test and will be tested for Lead poisoning. Your baby will receive 3 vaccines which protect against 5 very dangerous viruses including Measles and Chickenpox : <u>MMR #1, Varivax #1, Hepatitis A #1</u>
15 Month Visit	<i>Schedule this visit <u>BEFORE</u> the 15 Month Birthday</i>	Screening for normal growth and development. Your baby is scheduled to receive 3 booster vaccines: <u>DTaP #4, Prevnar #4, Hib #4</u> Booster vaccines are very important to ensure protection from these diseases.
18 Month Visit	<i>Schedule this visit right after the 18 Month Birthday</i>	Screening for normal growth and development. Your baby will receive a finger prick blood test to check for anemia and Lead poisoning: Hemoglobin (anemia) and Lead level

2 Year Visit	<i>Schedule this visit <u>BEFORE</u> the 2 Year Birthday</i>	Screening for normal growth and development and risk assessment (TB, anemia, lead, cholesterol). Follow-up on any overdue vaccines or lab tests (Hemoglobin and Lead).
2 ½ Year Visit (30 months)	<i>Schedule this visit <u>BEFORE</u> the 30 months</i>	Screening for normal growth and development.
3 Year Visit	<i>Schedule this visit right after the 3Year Birthday</i>	Screening for normal growth and development. Your child will have a vision test. Risk Assessments for TB, anemia, and Lead are given.
4 Year Visit	<i>Schedule this visit right after the 4 Year Birthday</i>	Screening for normal growth and development. Vision and Hearing and risk assessments for TB, anemia, Lead, and cholesterol are performed. Vaccines: <u>DTAP#5, IPV#4, MMR#2, VAR#2</u>
5-10 Year Visit	<i>Schedule this visit within the calendar year or right <u>AFTER</u> each Birthday</i>	Screening for normal growth and development. Vision and hearing are performed (Excluded at the 7 & 9 years visits). Risk assessments for TB, Anemia, Lead, and Cholesterol are given. Vaccines: <u>HPV4#1 (optional) at 9 years.</u>
11 Year Visit	<i>Schedule this visit right <u>AFTER</u> the 11 Year Birthday</i>	Screening for normal growth and development. Risk assessments for TB, Anemia, Lead, and Cholesterol are performed. Vaccines: <u>HPV4#1 (optional), Menactra#1, Menveo#1.</u>
12-15 Visit	<i>Schedule this visit within the calendar year or right <u>AFTER</u> each Birthday</i>	Screening for normal growth and development. Vision for patients ages 12 and 15. Risk assessments for TB, Anemia, Lead, and Cholesterol are given.
16 Year Visit	<i>Schedule this visit right <u>AFTER</u> the 16 Year Birthday</i>	Screening for normal growth and development. Risk assessments for TB, Anemia, Lead, and Cholesterol are performed. Vaccines: <u>Menactra#2, Menveo#2.</u>
17-21 Year Visit	<i>Schedule this visit within the calendar year or right <u>AFTER</u> each Birthday</i>	Screening for normal growth and development. Vision performed at 18 years. Labs for Cholesterol are performed. Risk assessments for TB and Anemia are given.

Contact Information

Pediatrics 2000 at 3332 Broadway
3332 Broadway (Corner of 135th Street and
Broadway)
New York, NY 10031
Phone: 212-694-2000
Fax: 212-281-4296

Office Manager: Carolina Delgado
Email: carolina@pediatrics2000.com
Phone: 212-694-2000 ext. 260
Fax: 212-694-2936

Pediatrics 2000 @ 207th Street
515 West 207th Street (Between Sherman and Post)
New York, NY 10034
Phone: 212-544-7777
Fax: 212-544-9660

Billing Manager: Daysi Ortiz
Email: daysi@pediatrics2000.com
Phone: 212-694-2000 ext. 310
Fax: 212-694-2936